

COVID-19 Response Plan

Juvenile Probation Department

The response is subject to revision as the COVID-19 situation evolves

Field Probation Services:

Face-to-face meetings with juveniles and their families will be by appointment only until further notice. Face-to-face appointments will be scheduled by the juvenile probation officers and only when phone or other options are not appropriate. Our goal is to keep everyone as safe as possible.

Prior to any face-to-face meetings, juvenile probation officers must determine whether other contact options such as a phone call, Skype, FaceTime, or other approved video call application will be effective. This applies to meetings with juveniles in the community, in detention, post-adjudication, and residential placement facilities.

Group sessions held at the Juvenile Probation Department (SAFE, Anger Management, and SOAR) are suspended until further notice.

Prior to attending a scheduled face-to-face appointment, we ask that all attendees are verified to be free from any of the health risks for COVID-19 through:

- Self-confirming that the temperature of each attendees is no higher than 99.6 degrees on the day of your scheduled visit. Upon arrival to the facility, the temperature of all appointment attendees will be checked with a no-contact scanning thermometer.
- Confirming with the juvenile probation officer that none of the appointment attendees have signs or symptoms of a respiratory infection such as: fever, cough, shortness of breath, or sore throat.
- Confirming with the juvenile probation officer that, in the last 14 days, appointment attendees have not had contact with someone who has a diagnosis of COVID-19, with someone under investigation for COVID-19, or someone who with respiratory illness.
- Confirming with the juvenile probation officer that, within the last 14 days, none of the appointment attendees has engaged in international travel to countries with sustained community transmission. For updated information on affected countries visit: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
- Confirming with the juvenile probation officer that none of the appointment attendees has had contact with persons who reside in a community where community-based spread of COVID-19 is occurring.

Juvenile Justice Alternative Education Program (JJAEP):

The JJAEP will follow the Lewisville Independent School District Schedule and appropriate safety guidelines.

Detention Hearings:

Parent/guardian/custodian attendance at detention hearings is required for parents without COVID-19 risk factors. Access to the Charlie J. Cole building will be granted for parents/guardians/custodians

attending their child's detention hearing. Detention hearings will be scheduled at multiple times to minimize the number of persons in court at one time.

Detention:

Any juvenile who is presented to the detention facility for admission and has a temperature of 99.6 degrees or higher will receive medical screening prior to admission.

Resident visitation by parents, guardians, or custodians will be provided by 30-minute telephone calls on Saturday or Sunday during visitation hours. The phone calls in lieu of face-to-face visitation will be provided at no cost to the juveniles or their families.

The facility's "no-contact" visitation room will be used for on-site visits from attorneys, juvenile probation officers, clergy, child protective service workers, court-appointed special advocates, and mental health professionals. The "no-contact" visitation room may be reserved by contacting Tracy Oliphant, Chrissy Gattenby, or Greg Bachman.

Post-Adjudication:

Family counseling sessions and Family Group sessions at the post-adjudication facility are suspended until further notice.

Furloughs from the post-adjudication facility are suspended until further notice and will be replaced with extended phone time.

Religious services will be provided through available commercially-televised services.

For questions or concerns about the COVID-19 Response Plan, contact an administrator or the specific unit supervisor.